



Sizzle Line® Frequently Asked Questions

(205) 871-2998 www.GrowthPro.com

- 1. How do I use Sizzle Line® with my websites?**

If you use online marketing, we recommend using Sizzle Line® to generate leads. Your Sizzle Line Premium plan comes with a number of online marketing sites (called "Sizzle Line® Sites") to drive prospects to your Sizzle Line®. In most cases, you have control over these sites, allowing you to change the content as you desire.
- 2. Does Success Products call my prospects for me?**

No. You are the only one with access to your Sizzle Line® voice mailbox. When prospects call in, it is your responsibility to follow up and call them.
- 3. Is the greeting specific to my company or generic?**

For many of our clients, we have company-specific greetings you can use. In *all* cases, we have proven, generic greetings. We have several generic greetings that let you select either wellness or non-wellness opportunities, along with others geared to attract higher-income prospects as well.
- 4. Can the greeting be edited?**

Typically not. However, if you are a team leader with a number of team members on our system, we can always edit or customize greetings to meet your needs.
- 5. Can I record my own greeting?**

Yes. When you get your Sizzle Line® voice mailbox, you can record your own greeting on it as you can with any other voicemail. If you are a team leader with a number of team members on our system, we can also help in creating a Sizzle Line® greeting specifically for your team with testimonials from your team leaders.
- 6. If I have my own greeting can I have it copied to my voice mailbox?**

Yes. Just provide it to us in an mp3 format and for a small service fee we can copy it to your voicemail.
- 7. How am I billed for usage?**

You are billed for all minutes only when your toll-free number is in use (i.e. someone has dialed the number). If you listen to messages online, it does not incur a per-minute charge. You are charged \$0.079 per minute on the "pay as you go" plan. Or you can prepay 400 minutes monthly for \$15 (\$0.0375 per minute) or prepay 1,500 minutes monthly for \$30 (\$0.02 per minute). You can select the prepay option when you sign up for our service, and you can add/cancel it at any time.
- 8. Do prepaid minutes rollover to the following month?**

No. Any minutes not used do not carry over to the following month.
- 9. Do I get billed for training messages Success Products sends out?**

No. You only get charged for minutes used when your toll-free number is dialed. Success Products sends out training tips every couple of days to teach you how to find prospects. As long as you listen to these tips online you will incur no per-minute charges.
- 10. Can I use a toll free number I already own?**

No. We will assign you one of our numbers.
- 11. Does the voice mail have different extensions?**

No. Your toll-free number we assign you connects directly into your voicemail.
- 12. If I want to advertise two different messages, can I put two messages on one voicemail?**

No. If you are advertising for leads, making someone choose what to hear, such as "press 1 for our opportunity or press 2 for our product" *always* decreases your results. That's why our voicemail plays only one marketing message. If you want to advertise different messages, we recommend getting a second Sizzle Line® number and placing a different greeting on it. Second numbers are available at a steep discount.
- 13. Will I receive a text message on the message notification?**

You can, if you choose to. This is a setting in your "back office". You can also have your Sizzle Line® voicemail call your cell phone each time you have a new message from a prospect.
- 14. How many messages can the voicemail hold?**

Our voicemail will hold 50 messages at a time.
- 15. How long will the messages stay on the line?**

Our voicemail keeps messages up to 14 days. After 14 days, the message will be automatically deleted